

DXair - CoilMaster

FLUID COOLER - DX CONDENSER WARRANTY or PARTS FORM

The following information is required to complete a request for warranty and/or replacement parts for all FLS and CVH Fluid Cooler/DX Condensers. When this form is completed, fax with mechanical contractor invoices to (320) 297-9098. No phone calls will be accepted. Processing of warranty forms may take from 24 to 72 hours.

Equipment/Owner Details

Date _____ Job or Client Name _____
PO # _____ Date of PO _____
Installation Contractor _____
FLS Model # _____ S/N _____ Date Shipped _____
CVH Model # _____ S/N _____ Date Shipped _____
Malfunctioning Part(s) _____

Describe the Problem

Mechanical Contractor Details

Mechanical Contractor _____
Address _____
City _____ State _____ Zip _____
Phone _____ Email _____
RMA # _____ Date _____

Please attach all contractor invoices for review.

All warranty claims will be reviewed for factory defect or damage due to improper installation and operation. All equipment must be installed and start up completed within 60 days of delivery. This warranty may exclude travel time, trip charges, mileage, materials, installation of replacement part over and above factory costs of replacement part, over and above labor allowance hours, diagnostic time, service calls, refrigerant, glycol solution, recharging of system, shipping, freight of replacement parts, or any other miscellaneous items normally associated with repair. This warranty excludes "down time" for service and replacement. The warranty excludes any equipment or part not installed or operated to DXair or other specifications. The factory reserves the right to extend or modify this warranty in certain circumstances on a ONE TIME basis. This shall, in no way, be construed as a permanent modification of extension.